



Corporate Bank

# dbWelcome

Simplify compliance, enhance operational efficiency

Deutsche Bank

In today's dynamic business environment, Know Your Customer (KYC) processes are more critical than ever. However, these can often be complex and time consuming particularly during client onboarding. At Deutsche Bank, to address these challenges we are optimizing our KYC services, delivering a seamless and personalized experience for our corporate clients.

Our newly launched digital solution called dbWelcome streamlines the KYC review process, enhances risk management and ensures adherence to regulatory standards across all jurisdictions the Bank operates in. Designed with your needs in mind, dbWelcome via Deutsche Bank's online platform combines efficiency with precision, enabling you to focus on your core business priorities.

## Key features

- Accessible anytime/anywhere
- Elevated KYC Quality
- Standard requests that are easier to understand & faster to complete
- Secure communication channel backed by 2 factor authentication
- Guided interactions
- Full view of all requests with Deutsche Bank
- Secure document sharing
- Instant unique reference number
- Real-time audit trails and status reports
- Alerts and notifications

## Navigate Complexity with Confidence

With dbWelcome, you can seamlessly manage any KYC-related requests through a secure, convenient and intuitive channel. They can easily see the status of KYC Review requests in real time, with notifications and decision-making capabilities incorporated for extra security.

## Discover a user-friendly and intuitive solution

Deutsche Bank simplifies the process by offering an intuitive interface for streamlined submissions, reducing the time spend on KYC workflows.

## Take charge of your KYC - full transparency and oversight

The portal provides real-time tracking features, offering transparency and keeping you informed at every step of the process, fostering a sense of confidence and trust in our services.

## Experience the efficiency of digital solution: less paperwork, more control

Managing physical documentation poses challenges for both you and Deutsche Bank's internal processes. Digitization eliminates the need for extensive paperwork by facilitating digital document submissions, promoting efficiency and minimizing human errors.

## Unlock smarter and safer connections for enhanced user experience

Providing you with secure, engaging and interactive banking experience. Deutsche Bank fosters client engagement through a secure channel, user-friendly design, encouraging participation and feedback to further shape a solution that resonates with your needs.



## How can clients access dbWelcome?

Activated clients will receive a confirmation about the availability of service and information about how to access dbWelcome via Deutsche Bank's online platform (<https://autobahn.db.com/>). Contact persons for each company eligible for the digital process, will be

activated as user based on our records. The user(s) will receive an invite to download a soft two factor authentication token which gives access to view, manage and complete requests for the companies assigned to them.

## Landing page

### Full view of all KYC related requests

Easy view of all pending requests for all users sharing same access rights to companies

### Visual indicators

Seamless identification of status, progress and outstanding actions

Legal entity	Type	Status	Location	Due date	Last updated	Last updated by	Progress
Example LLC	Periodic review	Action required	Netherlands	28 Feb 2024	Not started	Not started	
Example LLC	Periodic review	Action required	Germany	15 Mar 2024	5 days ago		
Example LLC	Periodic review	Action required	Croatia	3 Apr 2024	3 Jan 2024		
Example LLC	Periodic review	Action required	Finland	18 Jun 2024	Not started		
Example LLC	Periodic review	Action required	France	18 Jun 2024	Not started	Not started	

### Top navigation bar

Switch between services available to the user, starting with dbWelcome

### Quick selection

Toggle between different requests based on the status, showing the request that requires action first

## Request Details

### Guided questions

Providing clarity on what information Deutsche Bank requires and how clients can provide it in a simple way

### Document sharing

Share or download documents via a secure channel

### Summary

Providing a short summary view during completion and full summary after all information is collected

### Clear progress per section

Navigate freely and provide information in any order, the status for each section is updated in real-time

## What's Next?

Additional features are in the pipeline to enhance this digital service offering, making KYC services even faster and more convenient. Deutsche Bank's initial priority is to streamline the KYC review process. Subsequently, Deutsche Bank plans to include other reviews and a seamless integration with new client adoption capabilities.

## For more information please contact your Relationship Manager.

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